

paymentsnz

thehub online series

Session 1

Re-imaging the future of payments

Tuesday 22 September 2020 – this session will start at 3pm

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Agenda

- 3.00pm** Welcome and opening address – Steve Wiggins, Chief Executive, Payments NZ
- 3.20pm** Opening international speaker – Brett King, Futurist, Author and Founder of Moven, USA
Q&A with Brett King
- 4.00pm** Opening local speaker – Shaun Drylie, Group Chief Executive, SBS Bank
Q&A with Shaun Drylie
- 4.25pm** Closing remarks – Steve Wiggins, Chief Executive, Payments NZ
- 4.30pm** Finish

Navigating the
new normal
for payments





NEW NORMAL

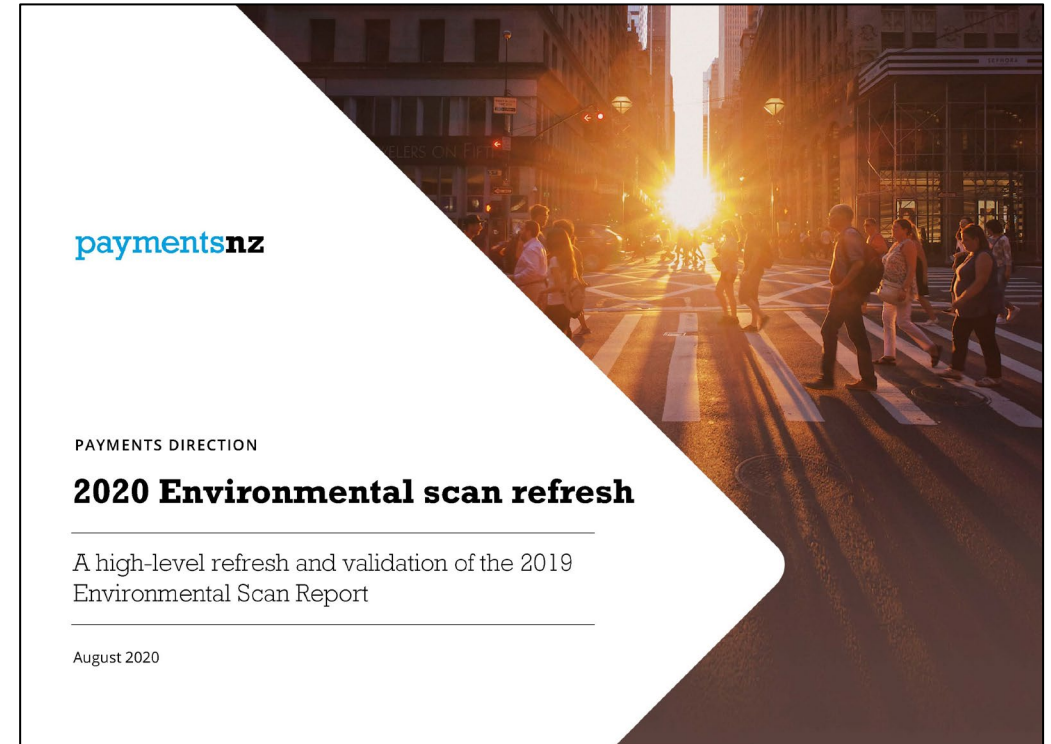
5 sessions over 5 weeks

Session 1: Re-imagining the future of payments	<i>Today 3pm-4.30pm</i>
Session 2: The challenge of data sharing in the new normal	<i>Tuesday 29 September, 9am-10am</i>
Session 3: Emerging technology and business models in a COVID world	<i>Tuesday 6 October, 9am-10am</i>
Session 4: The future importance of interoperability for economic recovery	<i>Tuesday 13 October, 9am-10.30am</i>
Session 5: Purposeful payments – Kiwi wellbeing in the new normal	<i>Tuesday 20 October, 9am-10.00am</i>



Environmental scan

- Faster, more mobile, more informative payments.
- Real-time payments are the new norm.
- Use of autonomous payments continues to rise.
- Regulatory reach is increasing.
- Safety and security is (and will always be) paramount.



Consumer survey

How do you think you will make payments in 2025?

In-store:

- Biometrics
- Via a mobile device
- Microchipping

Online:

- Same as now
- Biometrics
- Via a mobile device

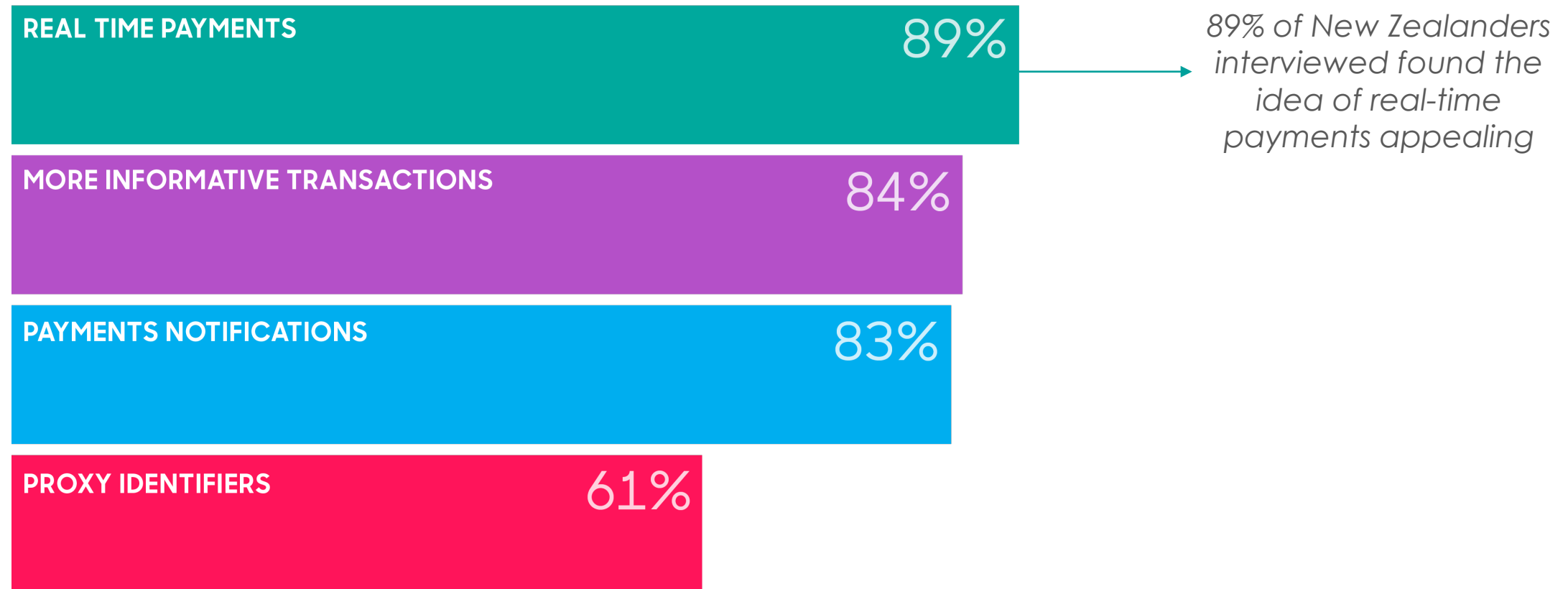


Holo Industries holographic-touch product.
Source: <https://www.holoind.com/>

Consumer survey

Appeal of ideas for new online payments you could make via website or mobile

(% of Very & Somewhat Appealing)



Consumer survey

Ranking of most important features if introduced to a new way to make a payment





Payments modernisation for Kiwis

Principles:

- Helps Kiwis achieve their financial goals.
- Improves financial inclusion.
- Builds a more productive New Zealand – by moving money in the economy in seamless and efficient ways.
- Improves the financial resilience of Kiwi consumers and businesses.
- Supports competition and innovation to give Kiwis more choice in payments.



Future view



NEW MiNDSET



NEW RESULTS

payments**nz**

thehub online series

Thanks for your time

Please join us for

Session 2: The challenge of data sharing in the new normal

Tuesday 29 September, 9.00am – 10.00am

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