

Navigating beyond

paymentsnz®

the point 2024

19-20 Nov

Tāmaki Makaurau Auckland

Day 1 Programme

7:15 - 8:00	REGISTRATION OPENS	
8:00 - 8:15	CONFERENCE BEGINS	Te Whānau Āio
8:15 - 8:40	KEYNOTE SPEAKER Mātauranga with Rereata Mākiha	Inclusivity & Intergenerational Perspective Renowned Māori authority on maramataka and expert in ancestral knowledge and practices. Waiata tautoko Rereata will provide a unique intergenerational perspective on how cultural worldviews can inform the future. Drawing from his deep understanding of maramataka (the Māori lunar calendar) and kōrero tuku iho (oral traditions), Rereata will explore how ancient wisdom can be applied to modern challenges.
8:40 - 8:50	MC WELCOME	
8:50 - 9:10	WELCOME ADDRESS Steve Wiggins, CEO, Payments NZ	Navigating Beyond: Setting the Scene for Aotearoa's Payments Future In the opening session, Steve Wiggins, CEO of Payments NZ, will set the stage by offering a global perspective on the rapidly evolving payments landscape and the critical role Aotearoa plays within it. This session challenges the delegation to not only understand the global picture but to recognise the unique place Aotearoa holds in shaping the future of payments. Join us as we reflect on the Pūwaha whakatauki and embark on an enduring path to future-proofing payments for Aotearoa and the world.
9:10 - 9:15	PRINCIPAL SPONSOR WELCOME ADDRESS BY FIS	
9:15 - 9:40	INTERNATIONAL KEYNOTE SPEAKER Manish Sharma, Managing Director APAC, Worldline Moderator: Mike McRoberts <i>Sponsored by Worldline</i>	Innovating Payments: Trends Shaping the Industry Landscape In the opening keynote, Manish Sharma, Managing Director at Worldline, leverages his extensive experience in spearheading innovative initiatives across the Asia Pacific to offer valuable insights into the evolving payments industry. He explores how advancements in technology, shifting consumer behaviour, regulatory changes, and the emergence of new business models and entrants are collectively driving transformation in this dynamic landscape.
9:40 - 10:15	INTERNATIONAL KEYNOTE SPEAKER Carol Grunberg, Yuno Moderator: Mike McRoberts <i>Sponsored by Payments NZ</i>	East Meets West: Global Trends in Payments & Omnichannel Commerce Join Carol L. Grunberg, a visionary leader in the global fintech industry, as she takes us on an illuminating journey through the evolving landscape of payments and omnichannel commerce. Drawing from her extensive experience with industry giants like Citi, Google, and Ant Group, Carol will provide a unique perspective on the convergence of Eastern and Western payment innovations. In this session, Carol will explore the cutting-edge trends shaping the future of finance, from the rise of super apps in Asia to the latest developments in open banking in the West. She'll discuss how these global innovations can be adapted to benefit Aotearoa's payment ecosystem. Attendees will gain valuable insights into how Aotearoa can position itself at the forefront of global payment innovation, balancing technological advancement with regulatory considerations and consumer needs.

10:15 - 10:45 MORNING TEA

10:45 - 11:35 REGULATORY PANEL

Address: John Small, Chair, Commerce Commission

Followed Fireside Chat and Q&A

John Small, Chair, Commerce Commission
Ian Woolford, Reserve Bank of Aotearoa
Catherine Beard, BusinessNZ

Moderator: Emma Geard, Senior Associate, Buddle Findlay

Sponsored by Buddle Findlay

Regulation vs Self-Determination - Striking the balance

In Dr John Small's address two years ago, he introduced the Commerce Commission as the retail payment system regulator. This year, he will discuss how the payment system can better meet the evolving needs of Aotearoaers. There are many initiatives underway to deliver on these benefits and John will provide an overview of how these initiatives fit together to ensure Aotearoa has the payment system it needs for the digital world. To get to this goal, regulators and industry will need to work together to enable competition to deliver the benefits. John, Ian Woolford (Director of Money and Cash, RNBZ), and Catherine Beard (Director of Advocacy, BusinessNZ), with moderator Emma Geard, Senior Associate, Buddle Findlay, will discuss this balance and the strategic leadership the Commission, RBNZ and MBIE are going to be providing in order to navigate to this future. This session will explore the delicate balance between safety, stability, growth, and innovation within the regulatory framework, crucial for shaping the future of financial services and the business community in Aotearoa.

11:35 - 12:15 INTERNATIONAL KEYNOTE SPEAKER

Ben Adams, Vice President, Head of Commercial & Money Movement Solutions, Visa

Leads into Panel Discussion

Ben Adams, Vice President, Head of Commercial & Money Movement Solutions, Visa
Prof Joshua Fairfield, Internet of Things, Bitcoin, Data Privacy, Video Game Regulation, Virtual Worlds
Paula Milne, Chief Operations and Risk Officer, Centrapay

Moderator: Jane-Renee Retimana

Sponsored by Visa

Global View on an Open Ecosystem

This session features Ben Adams, Vice President and Head of Commercial & Money Movement Solutions at Visa. Ben will explore how data and automation are transforming the business landscape, particularly in the payments sector. He will highlight how embedded data flows enhance consumer experiences and streamline payment processes, driving greater automation and improving business outcomes.

This will lead into a panel discussion, featuring industry experts Prof. Joshua Fairfield, an authority on the Internet of Things, Bitcoin, data privacy, and virtual worlds, along with Paula Milne, Chief Operations and Risk Officer at Centrapay. They will discuss the collaborative opportunities presented by the modularisation of payment processes, the importance of digital identity in payment systems, and how frictionless solutions can unlock new value for the business community. Attend this session for a thought-provoking conversation about the open ecosystem shaping financial innovation.

12:15 - 12:50 FIRESIDE CHAT

Dom Pym, Up
Ryan Brosnahan, CTO, Bendigo & Adelaide Bank

Moderator: Vanessa Ronan-Pearce

Unlikely Allies: How Collaboration Ignited Australia's Fastest Growing Bank

This session will unveil the remarkable journey of how a traditional bank partnered with an innovative technology company to create a digital bank targeting the youth market, leading to unprecedented growth and success, making it the fastest-growing bank in Australia. Discover valuable lessons for Aotearoa banks on fostering innovation, embracing collaboration, and leveraging technology to drive growth and relevance in today's rapidly evolving banking landscape.

12:50 - 12:55 MC WRAP UP

12:55 - 13:45 LUNCH

STREAM 1: FUTURE-PROOFING PAYMENTS (HUNUA ROOM)

13:45 - 14:05 INTERNATIONAL SPEAKER

Julie Bolan, Swift

Moderator: Jamie Wood

Sponsored by Swift

Future-Proofing Payments: Navigating Policy, Standards, and Innovations

Join Julie Bolan from Swift for an insightful presentation on the transformative impact of global payment standards and innovations on the financial ecosystem. This session will examine how evolving international payment frameworks and regulatory policies are shaping the future, focusing on strategies to adapt to emerging technologies while ensuring seamless, secure, and efficient transactions. Moderated by Jamie Wood, the discussion will explore the challenges and opportunities for payment providers and financial institutions in navigating these rapid changes and the implications for policy and industry standards.

14:05 - 14:35	<p>PANEL</p> <p>Anna Pulante, IKEA Joe Rastrick, BNZ Carolyn Young, Retail NZ</p> <p>Moderator: Jamie Wood</p> <p>Sponsored by ICBC</p>	<p>Global Retail Payment Trends: Asia's QR Revolution, Europe's Open Banking Wave, America's Card Dominance – Insights and Implications for Aotearoa</p> <p>Join this global journey through the rapidly evolving retail payment landscape, featuring insights from experts across different regions. Anna Pulante from IKEA will provide a global perspective on how diverse markets are adopting innovative payment solutions, offering key lessons from Europe's push for open banking and cross-border integration. Joe Rastrick from BNZ will share insights from the ANZ region, exploring how local businesses and consumers are adapting to the latest payment trends. Carolyn Young from Retail NZ will focus on the current retail payment landscape in Aotearoa, highlighting the strategies that are shaping the future of payments at home.</p> <p>Together, these experts will analyse the QR code-driven revolution in Asia, Europe's open banking innovations, and America's continued dominance in card transactions, discussing what Aotearoa can learn from each region and how it can position itself to lead the next wave of payment innovation.</p>
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14:35 - 15:15	<p>PANEL</p> <p>Luke Wilson, AusPayNet Daniel Jonas, Pay.UK Chad Haighmark, Payments NZ</p> <p>Lead Panellist: Chad Haighmark</p>	<p>Perspectives on Global Payments Modernisation Approaches</p> <p>In this session, industry leaders will share key insights into global payments modernisation strategies, examining the successes, challenges, and lessons learned from countries around the world. The discussion will focus on what these nations would do differently in hindsight and how these insights can be applied to the evolving payments landscape in Aotearoa. The panel will also address: Who is driving the payments strategy for Aotearoa? This session will explore the roles required in shaping the future of payments for Aotearoa. Join this thought-provoking discussion on the future direction of the payments ecosystem and the global lessons that can guide its strategy.</p>
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STREAM 2: DIGITAL TRANSFORMATION & CYBER (LIMELIGHT ROOM)

13:45 - 14:05	<p>INTERNATIONAL SPEAKER</p> <p>Ben Hanna, Stripe</p> <p>Moderator: Lisa Ibarra</p> <p>Sponsored by Stripe</p>	<p>Navigating the future of payments</p> <p>Explore what the internet economy will look like over the next few years, with a lens on what this means for New Zealand's economy and Kiwi businesses with Stripe's New Zealand Country Manager, Ben Hanna. Examine global money movement, the role of AI and machine learning in increasing revenue and reducing fraud and the payment trends that will shape the way Kiwi businesses interact with their customers both domestically and internationally.</p>
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14:05 - 14:35	<p>PANEL</p> <p>Avalon Ingram, Head, FCC Experts, SWIFT Toby Evans, AusPayNet (Aust) Emilie McCallum, Mosaic Partners</p> <p>Moderator: Binu Paul</p>	<p>Fighting Digital Fraud in the Generative AI Age: Examining the Global Scam Economy</p> <p>Explore how advancements in Generative AI have transformed the landscape of digital fraud, giving rise to a complex and dynamic global scam economy. From identity theft to phishing schemes, digital fraud presents significant challenges for individuals and organizations alike. Discover how businesses can leverage technology and data analytics to stay one step ahead of fraudsters and protect their customers and assets.</p>
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14:35 - 15:15	<p>PANEL</p> <p>Rick Iversen, ConnectID Jason-Urrandulla Davis, Wuna Julia Nicol, Worldline</p> <p>Moderator: Lisa Ibarra</p>	<p>The Intersection of Digital Identity, Payments, and Open Banking: Unlocking the Future of Financial Services</p> <p>As digital identity becomes an integral part of the evolving payments landscape, its intersection with payments and open banking is reshaping how we manage security, privacy, and user experience. The discussion will highlight how digital identity solutions are addressing security challenges while providing smoother user experiences in a world that demands increased transparency and trust. From biometric authentication to blockchain-based identity management, this session will explore how Aotearoa can harness the power of digital identity to strengthen its payments infrastructure and leverage the full potential of open banking.</p>
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15:15 - 15:45	AFTERNOON TEA	
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15:45 - 16:25	<p>KEYNOTE - C-SUITE</p> <p>Vittoria Shortt, CEO, ASB Kerry Boielle, CEO, TSB Antonia Watson, CEO, ANZ Catherine McGrath, CEO, Westpac</p> <p>Moderator: Mike McRoberts</p>	<p>Navigating Global Challenges: Shaping the Future of Aotearoa's Digital Economy</p> <p>This high-profile panel features four of Aotearoa New Zealand's leading bank CEOs. Today, we'll discuss the future of the digital economy, focusing on long-term intergenerational strategy, innovation priorities, competition, and collaboration. Our conversation will explore how global challenges, such as geopolitical tensions and technological advancements, are shaping the future of payments and the broader economy in Aotearoa. These leaders will also provide insights into how their respective banks are navigating these challenges and what they see as the most critical steps to ensure New Zealand remains resilient, innovative, and competitive.</p>
16:25 - 16:55	<p>KEYNOTE PANEL</p> <p>Jason-Urrandulla Davis, Wuna (Aust) Nu'uiali'l Eteroa Lafaele, Fibre Fale Adrian Smith, Blinkpay</p> <p>Moderator: Janelle Riki-Waaka</p> <p>Sponsored by Payments NZ</p>	<p>Te Ao Hurihuri, Aotearoa 2040 - transforming our workplaces to prepare for our mokopuna</p> <p>Te Ao Hurihuri translates to 'the changing world'. The demographic makeup of Aotearoa in 2040 will be significantly different to today, with a younger and more ethnically diverse population with Māori and Pasefika projected to make up over 25% of this future workforce and over 30% of the population. A shift is required, in our sector with studies showing that Māori and Pasefika currently make up only 4% of the tech and financial services workforce in Aotearoa. So what must we do to prepare for this next generation of younger and more diverse mokopuna in our workforce and as our customers?</p>
16:55 - 17:40	<p>INTERNATIONAL KEYNOTE SPEAKER</p> <p>Introduced by: Mardiros Farra, Commercial Director, Swift</p> <p>Jenny Radcliffe, People Hacker</p> <p>Moderator: Mike McRoberts</p> <p>Sponsored by Swift</p>	<p>Beyond the Con: The Art of Ethical Social Engineering Unveiled</p> <p>Join us for a captivating session featuring an expert in non-verbal communication, deception, and persuasion techniques, who has mastered the art of social engineering. Renowned for her ethical approach as a "people hacker," she employs psychology, con-artistry, subliminal linguistics, and cunning to dismantle security measures and expose vulnerabilities. With a background in leading simulated criminal attacks on businesses of all sizes and types, she has honed her skills to help secure client sites and information from malicious threats.</p>
17:40 - 17:55	<p>DAY ONE WRAP-UP AND CLOSE</p> <p>Steve Wiggins</p>	<p>Closing remarks</p>
18:00 - 22:30	<p>THE POINT AFTER HOURS</p>	<p>At the end of a day filled with cutting-edge insights, unwind in style at The Point After Hours social function. This fabulous evening promises unforgettable entertainment, featuring the dynamic sounds of Lana & Mitch, headline band the Hipstamatics, and special guest performances from the NZ Dance Company.</p> <p>Indulge your taste buds as you explore a world of flavours at our dedicated food stations, offering an array of exquisite culinary delights. Sip on crafted cocktails at our exclusive bar while enjoying vibrant networking opportunities with industry peers. This year's event promises to be an exciting departure from previous conferences, creating the perfect atmosphere for relaxation and connection.</p>

Day 2 Programme

8:00 - 8:25	<p>REGISTRATION OPENS</p>	
8:25 - 8:30	<p>WELCOME</p>	<p>Opening message</p>
8:30 - 9:00	<p>INTERNATIONAL FIRESIDE CHAT</p> <p>Matt Collicoat, Head Global Product Specialists – Banking Solutions, FIS Rob Tesoriero, Product Solution Consultant – Banking Solutions, FIS</p> <p>Sponsored by FIS</p>	<p>Generative AI: Revolutionising financial services... and everyday life</p> <p>Join Matt Collicoat and Rob Tesoriero from FIS, for an engaging session on how generative AI is set to transform both financial services and our daily lives over the next five years. From personalised financial management to automated business insights, the potential applications are vast. Imagine a personalised AI-driven chief financial officer, offering expert advice on cash flow, tax optimisation, and financial strategy, all tailored to your business needs.</p> <p>To make this session even more memorable, the entire discussion will be creatively captured by a corporate cartoonist, bringing the concepts to life in a unique and engaging way. Don't miss this cutting-edge look at the future of AI in finance!</p>

9:00 - 9:30	MINISTER ADDRESS	Government view of the future of the NZ payments systems
	Hon Andrew Bayly, Minister of Commerce and Consumer Affairs, Minister for Small Business and Manufacturing, and Minister of Statistics	Minister Bayly will provide insights into the coalition government's plans to modernize and streamline financial regulations, foster innovation, and enhance competition in the payments sector. Drawing from his extensive experience and recent policy announcements, he will discuss key initiatives such as open banking, reforms to the Credit Contracts and Consumer Finance Act, and efforts to simplify the regulatory landscape for financial institutions. This ministerial address will offer attendees a unique opportunity to understand the government's strategic priorities for creating a more efficient, secure, and inclusive payments ecosystem that supports economic growth and benefits both businesses and consumers across Aotearoa.
	Moderator: Mike McRoberts	
9.30 - 9.45	KEYNOTE SPEAKER	Navigating the global tradewinds and geopolitics
	Tim Groser	The Honorable Tim Groser, former Minister of Trade and Ambassador to the United States, will provide a comprehensive overview of the current global trade landscape and geopolitical dynamics shaping the payments industry. Drawing from his extensive experience in international trade negotiations and diplomacy, his insights will set the stage for understanding the complex interplay between international relations, economic policies, and technological advancements that are driving change in our interconnected financial world.
9:45 - 10:25	KEYNOTE SPEAKER	Charting the uncertain Economic and Trade Waters of Aotearoa
	Shamubeel Eaqub Tim Groser Jennifer Henry Traci Houpapa	Following Mr. Groser's address, we'll transition into a dynamic panel discussion. This diverse group of experts will delve into the macroeconomic trends, including inflation, interest rates, and global supply chain disruptions, that are influencing our position in Aotearoa and the global economy. They will also explore indigenous trade policies, highlighting the importance of Māori economic development and how these policies can foster more inclusive and sustainable trade practices. The panel will examine market strategies that businesses in Aotearoa can adopt to remain competitive and resilient in the face of global uncertainties. From shifts in global demand and geopolitical tensions to innovations in sustainable trade, the session will provide a well-rounded discussion on both the challenges and opportunities ahead. Attendees will gain valuable insights into how Aotearoa can strengthen its economic and trade relationships to thrive in an increasingly complex and interconnected global marketplace.
	Moderator: Mike McRoberts	
10:25 - 10:55	MORNING TEA AND NETWORKING	
10:55 - 11:33	KEYNOTE SPEAKER	Future of Payments: Digital Innovation and Strategic Partnerships
	Ruth Riviere, Mastercard Sulabh Sharma, Co-Founder of Debut Sean Preston, Head of Wealth Partnerships, Perpetual Guardian Investments	Ruth Riviere from Mastercard will open this session setting the stage for an in-depth discussion on the future of payments and the transformative role of digital innovation and partnerships. Following Ruth's address, our expert panel will explore the cutting-edge advancements reshaping the payments industry.
	Moderator: Steve Wiggins	
	<i>Sponsored by Mastercard</i>	Key topics will include how New Zealand can remain competitive in the global payments landscape, the sources of true innovation driving the industry forward, and the evolving security challenges presented by offline and online payment systems, highlighting the latest approaches to safeguarding transactions in an increasingly digital and connected world. Attendees will gain insights into how collaboration between fintechs, banks, and payment providers can unlock new opportunities, drive growth, and ensure secure, seamless payment experiences for consumers and businesses alike.

11:33 - 12:15	KEYNOTE KEYNOTE AND PANEL	Future of Money: Beyond Transactions to Transformative Experiences
	Intro by Trent Gunthorpe, GM, Head of Pacific, ACI Khairuan Abdul Rahman, CEO of NDP and Advisor to Alto Shelley Powell, Westpac	Join us for an insightful session on the future of money, focused on how real-time payments are revolutionising the financial landscape and driving innovation in payments. Trent Gunthorpe, GM, Head of Pacific at ACI, will kick off with a keynote address, setting the stage for a dynamic panel discussion. Panelists Khai Ru-An, CEO of NDP and Advisor to Alto, and Shelley Powell from Westpac, will join the conversation to explore how real-time payments and modernised architecture are reshaping both consumer and business experiences in the payments ecosystem.
	Moderator: Andrew Weaver	
	Sponsored by ACI Worldwide	
12:15 - 13:00	LUNCH	
OPEN BANKING SHOWCASE		
13:00 - 13:10	SHOWCASE INTRODUCTION	
	Phil Cass	
13:10 - 14:00	KEYNOTE PANEL	Open Banking: Lessons from overseas and opportunities for Aotearoa
	Dr Scott Farrell, Strategic Counsel, King & Wood Mallesons Brenton Charnley, Mastercard Andrew Dentice, Hudson Gavin Martin Dan Jovevski, WeMoney	Join us for a deep dive into the future of open banking, featuring insights from leaders who have helped shape Australia's Customer Data Right (CDR), and our own leaders in Aotearoa who have helped shape open banking. Dr. Scott Farrell will open the session with his perspective on what is needed for the Australian CDR to be a success. Following this he will be joined on a panel to discuss the challenges, successes, and lessons Aotearoa can learn from overseas experiences by Karna Luke (BNZ), Brenton Charnley (Mastercard), Andrew Dentice (Hudson Gavin Martin), and Dan Jovevski (WeMoney). Moderated by Jane-Renee Retimana from Payments NZ, this session will cover regulatory frameworks, consumer adoption, data security, and the innovation potential as Aotearoa builds its open banking ecosystem. Financial institutions, fintechs, and policymakers will gain valuable insights and actionable strategies for the future.
	Moderator: Jane-Renee Retimana	
14:00 - 14:35	PANEL - ACCOUNT INFORMATION	Showcase of the Future: Account Information in Action
	Dan Jovevski, WeMoney Dermot Butterfield, Wych James McCann, Volley	Join us as we unveil the innovative open banking services powered by Account Information APIs, set to be available through the four largest banks in Aotearoa starting 30 November. Dan Jovevski from WeMoney will share his experiences and insights on using account information from Australia, along with a live demo. Witness cutting-edge products from API Centre Third Parties, including Dermot Butterfield from Wych and James McCann from Volley. This session offers a glimpse into the future of financial services, showcasing how the account information API standard will transform personal finance, budgeting tools, and business operations in Aotearoa. Don't miss this opportunity to see the future of financial services in action!
	Moderator: Lisa Ibarra	
14:35 - 15:00	PANEL - SOCIAL GOOD	Social Good in Open Banking: Transforming Lives Beyond Finance
	Sasha Lockley, Money Sweet Spot Tina Groark, Middleware Jamie Leach, Raidiam	Join us for an insightful session on how open banking can transcend traditional financial services to tackle broader social challenges. Discover the innovative use of technologies like digital ID and open banking APIs to enhance financial literacy, support underserved communities, and drive positive change across Aotearoa. From empowering youth through financial education to developing groundbreaking solutions for financial inclusion, this session will highlight the transformative potential of open banking in creating a more equitable and prosperous future for all New Zealanders.
	Moderator: Julia Nicol	
15:00 - 15:05	WRAP UP OF SHOWCASE	
15:05 - 15:30	AFTERNOON TEA	

<p>15:30 - 15:55 INTERNATIONAL KEYNOTE & FIRESIDE CHAT</p> <p>Nektarios Liolios, Co-Founder, Future Farm and Co-Founder Radish (UK)</p> <p>Moderator: Vanessa Ronan-Pearce</p>	<p>Strategic Fintech Innovation: Navigating Corporate-Startup Collaboration</p> <p>Join us for an inspiring session with Nektarios Liolios, an influential voice in banking and the Co-Founder of Startupbootcamp, Future Farm and a UK based fintech, Radish. With a passion for innovation, Nektarios has worked closely with industry partners and investors across global FinTech hubs, including London, New York, Mexico City, Mumbai, and Singapore.</p> <p>In this session, Nektarios will address the critical relationship between corporates and startups, emphasising the need for strategic innovation. He'll share insights on how large organisations can become "startup-ready" and effectively collaborate with emerging fintech companies. From open banking standards to digital transformation, Nektarios will explore practical approaches to drive change within the industry.</p>
<p>15:55 - 16:35 KEYNOTE PANEL</p> <p>Carol Grunburg, Chief Business Officer, Yuno (USA) Luke Wilson, Auspaynet Daniel Jonas, Executive Director, PayUK (UK) Jane-Renee Retimana, PaymentsNZ</p> <p>Moderator: Mike McRoberts</p>	<p>International Leaders Future of Payments</p> <p>This high-profile panel will explore cutting-edge trends, from real-time payments and open banking to digital currencies and cross-border innovations, offering a unique global perspective on how Aotearoa can both learn from international best practices and emerge as a leader in the payments revolution. Discover how Aotearoa can leverage its agility and innovation to stay ahead in the rapidly evolving payments landscape, and gain actionable strategies to position the country at the forefront of global financial technology.</p>
<p>16:35 - 16:50 Steve Wiggins, Payments NZ CEO</p>	<p>PaymentsNZ Update and Future Focus</p> <p>Steve will provide an update on the current progress towards real-time payments and enhancing the open banking framework. As Payments NZ continues to engage with stakeholders and refine its long-term roadmap, attendees will gain valuable insights into how these developments will shape the payments ecosystem, improve efficiency, and drive inclusive financial solutions for all New Zealanders.</p>
<p>16:50 - 17:00 MC WRAP UP</p>	<p>Conference Close</p> <p>Mike McRoberts will bring The Point 2024 to a heartfelt close with his wrap-up and a traditional closing karakia. Mike will reflect on the key insights and highlights from the conference, celebrating the innovative spirit and collaboration that have defined our discussions. As he leads us in a closing karakia, this session will provide a moment of connection and gratitude, honoring the shared experiences and knowledge gained throughout the event.</p>
<p>17:00 - 18:30 CONFERENCE WRAP UP DRINKS</p>	